

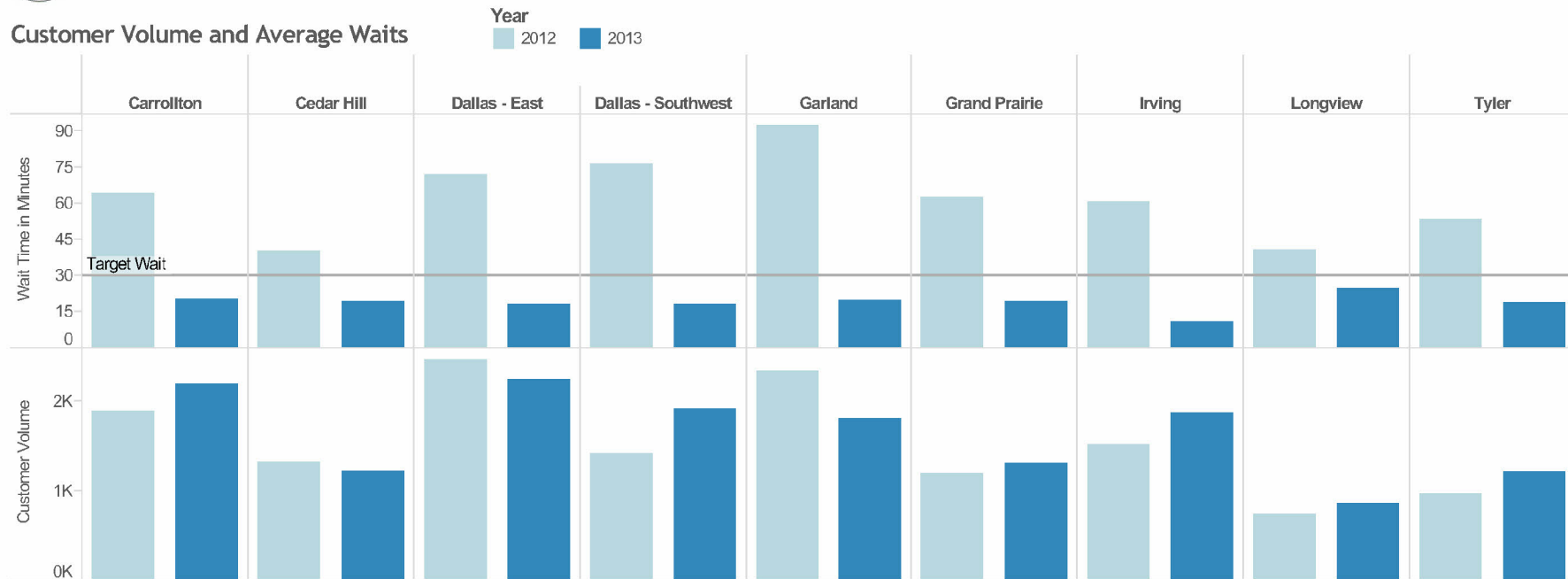


Driver License Regional Weekly Review

Region 1A: Dallas Area

Week 18 2013: April 29 -May 3

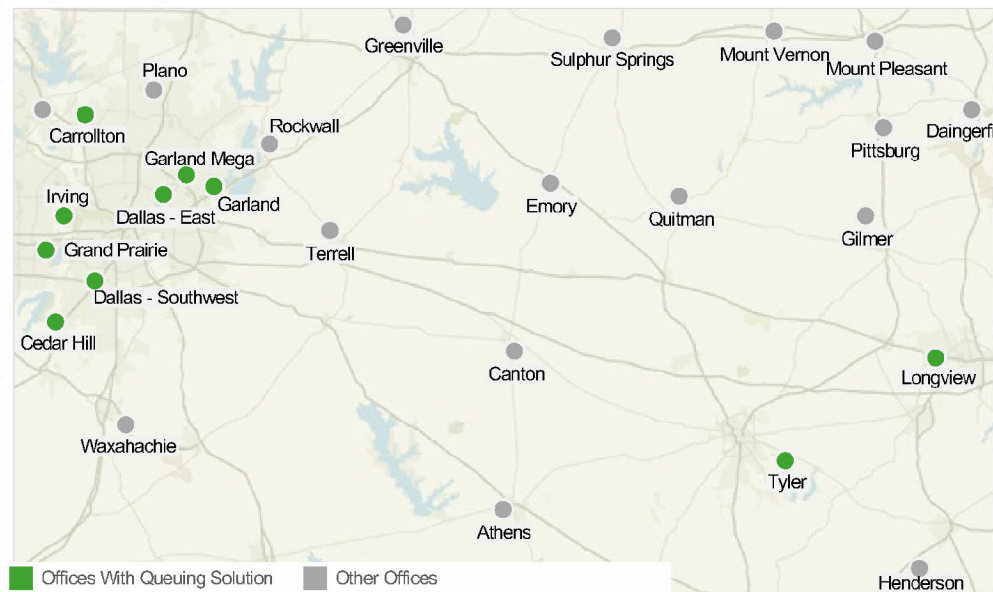
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	1,102	497	427	7	19	22
Cedar Hill	496	366	186	7	9	18
Dallas - East	986	683	299	15	24	21
Dallas - Southwest	833	621	356	16	19	23
Garland	827	402	184	17	26	22
Grand Prairie	583	340	254	9	19	23
Irving	684	423	604	4	10	12
Longview	480	285	65	20	29	21
Tyler	585	334	210	15	29	22

Regional Map

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